

Important Matters

This is an important notification regarding the terms and conditions of the contract. Please read carefully

Vision Inc.

Contents of the Service

Website Name	Category
WiFi Rental.com	Mobile Virtual Network Service
Quality/Coverage Areas	The service is offered using an internet connection provided by 「Softbank Corp.」 「UQ Communications Inc.」 「Premier Mobile Inc.(NTT Docomo MVNO)」. The coverage areas conform to those stipulated by 「Softbank Corp.」 「UQ Communications Inc.」 「Premier Mobile Inc.(NTT Docomo MVNO)」. For details, please refer to the area of coverage information for each carrier. As radio waves are used for communication, the service cannot be used in places where radio waves do not reach, such as inside tunnels, underground, indoors, near building walls, in mountainous areas, and out of the range of coverage. You may also experience interruption in communication while using the service when if you go to an area where radio waves are weak.
Filtering Service for the Protection of Minors	Using the filtering service to protect minors from problems on the internet is strongly recommended. Harmful websites can be restricted using dedicated software and applications.
Restrictions on Use	Please refer to the following page: https://wi-firental.com/price.html
Emergency Calls	No restrictions.

Fees/Costs

Rental Fees					
Communication Fees, etc. (Rental Fees)	Please refer to the following page: https://wi-firental.com/price.html				
Initial Cost	Price of the Device	N/A	The service offers a communication service by renting WiFi routers. As a result, the customer does not need to purchase a WiFi router to use the service. *If the equipment is lost or not returned, the cost of the equipment will be charged separately to the customer.		
	Insurance Coverage	JPY440/Month	If the customer ordered the Insurance Coverage as an option, no coverage fee for the loss or damage to the device will be charged.		
Pick-Up, Return Fees	The fees stated in the fields on the right will be charged for delivery/pickup	Aiport Pick-up/Return	JPY 0	Shipping Fee	JPY550(for 1 device) JPY 1100(2-10 devices) JPY 2200(more than 11 devices)
Due Date of Payment	The rental fee will be billed in the month following the month of the start of usage. However, the withdrawal date for credit card payments will vary depending on the customer's credit card. Please contact the relevant credit card company for more information.				
Contract and Cancellation	Effective Date of Contract	The rental service contract is deemed to be concluded when the customer receives an application acceptance email, which is sent automatically after an application is made.			
	Expected Service Start Date	The service will start on the preferred delivery date.			
	Cancellation Method	The rental service will be cancelled once the full set of equipment rented to the customer is returned. The contract will be extended automatically as long as the device is not returned.			
Indemnity	Payment for the Router	JPY40,000	This fee will be charged in the device is lost or damaged.		
	SIM Re-issue Fee	JPY 3,000	The cost of the SIM will be charged to the customer if it is lost or damaged while in use.		
	Other Payments	See the field on the right	If any of the following items, included in the package are lost, damaged, etc., the fees below shall be charged to the customer. Mobile WiFi Router Internal Battery: 3,000 yen/AC Adapter :1,000 yen/USB Cable: 500 yen/Portable mobile battery:3,000 yen /Pouch: 1,000 yen		
Penalty	There is no penalty fee for this service.				

* All prices mentioned in the document include tax.

Initial Contract Cancellation System

The Initial Contract Cancellation System does not apply to this service.

Contact Information for the Telecommunications Carrier (Contact for Changes/Cancellations)

Call Center	0120-987-826	7 days a week	9:00-21:00
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